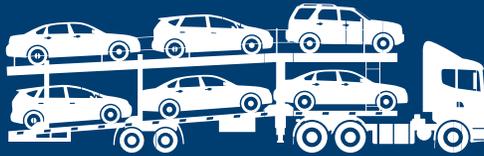


A Helpful Guide to Shipping Your Vehicle

How to avoid common pitfalls and mistakes.



Pre-Ship Checklist for Cars & Trucks

- **Disconnect or disable all alarm systems.**
If your vehicle has an alarm, your fob must be shipped with your vehicle.
- **Close AC/heating vents** to prevent dust or scents from entering the cabin of your vehicle.
- **Prepare your vehicle for climate changes.**
Check engine coolant, washer fluid, and tire pressure.
- **Have a half tank or less of gas** in your vehicle to reduce weight. Please try not to fill up right before shipping.
- **Wash your vehicle for the driver's inspection.**
A basic rinse off is fine. Your vehicle will be subject to standard road conditions, so save the detail until after shipment.
- **Remove accessories like bike or roof racks.**
- **Remove the following items from your vehicle:**
 - Plants
 - Liquids
 - Firearms
 - Valuable or breakable personal items
 - Toll-paying devices
 - Hazardous materials prohibited by law while shipping vehicles across state lines
- **Give a set of keys to give your driver**
and trust your car is in the best hands!



Keep in Mind

Up to 50lbs of items allowed in vehicle's trunk.

If items exceed 50lbs, the driver may charge an overweight fee or request removal.

Personal items are not covered by insurance.

Apply a coat of spray wax for an extra layer of protection against road debris.



Let us know if there are any **modifications** to your vehicle so we can take proper precautions for transport. Modifications may include interlock devices, lowering or lift kits, camper shells, toolboxes, or anything else that might change the size or weight of a stock vehicle.



While we pride ourselves on offering door-to-door service, large, open car carriers may not be able to maneuver through all **residential areas**. In this case, the driver may establish a nearby location, such as a large street or shopping center parking lot, to load or unload your vehicle.



Electronic Vehicle Guidelines



Your vehicle must be shipped with a full charge.

moveauto and its drivers will not be able to charge your vehicle during shipment. **moveauto** is not responsible for an EV's battery dying or any associated costs.



Follow these 5 steps to maximize battery savings:

Turn **ON** Energy Savings.

Turn **OFF** Always Connected.

Turn **OFF** Sentry Mode.

Turn **OFF** Smart Preconditioning/Cabin Overheat Protection.



Avoid using the APP associated with your vehicle.

The app will not update the vehicle's location while in transit. The app will only register the last location where the vehicle was turned on (not remotely). Checking the app will significantly drain the battery.



Pre-Ship Checklist for Motorcycles

- Put the motorcycle in NEUTRAL** with the fork and handlebars **UNLOCKED**.
- Set motorcycle to TRANSPORT MODE** to prevent battery drain.
- Disconnect alarm.**
- Pull the MASTER FUSE.** Please note this may reset your radio presets. You can also check with your local dealership for information.
- Remove any attachments** other than original saddle bags.
- Saddle bags must be emptied or locked.**
- Motorcycles are typically shipped without keys.**
If keys must go with the motorcycle, they should be safely secured/hidden on the bike. **moveauto** is not responsible for lost keys or damage keys may cause.